

# Family Information Service

The FIS has information including registered childcare in Lincolnshire and a range of services for families such as leisure activities, extended services in schools and childcare as a career. Go online at: [www.lincolnshire.gov.uk/fis](http://www.lincolnshire.gov.uk/fis)

# Family Services Directory

Lincolnshire's online directory of services for families, including childcare, events and family support groups at: [www.lincolnshire.gov.uk/fsd](http://www.lincolnshire.gov.uk/fsd)

# Other services we can put you in touch with:

- **Parent 2 Parent helpline**  
If you are a parent of a child with complex disabilities and would like to talk to another parent who understands the issues you may be experiencing, we can also put you in touch with a trained parent volunteer. This is a Parent Partnership service that is available in term-time only.
- **Children's Centres**  
48 locations in Lincolnshire offering a range of services to families with children under five years old, from parenting to training and more.
- **Short Breaks**  
Supported breaks and respite for children with disabilities and additional needs.

# How to register

Contact the Family Information Service to request a registration form either on Freephone: **0800 195 1635** or email: [CARregister@lincolnshire.gov.uk](mailto:CARregister@lincolnshire.gov.uk) or complete the online enquiry form at: [www.lincolnshire.gov.uk/4alldatabase](http://www.lincolnshire.gov.uk/4alldatabase)

# Contact us

4all, Customer Service Centre  
Witham Park House,  
Waterside South, Lincoln LN5 7JN  
Freephone: **0800 195 1635**  
Monday to Friday 8am to 6pm  
this number is for the Family Information Service.  
fax: **01522 516137**

email: [CARregister@lincolnshire.gov.uk](mailto:CARregister@lincolnshire.gov.uk)  
[www.lincolnshire.gov.uk/4alldatabase](http://www.lincolnshire.gov.uk/4alldatabase)  
[www.lincolnshire.gov.uk/fis](http://www.lincolnshire.gov.uk/fis)  
[www.lincolnshire.gov.uk/fsd](http://www.lincolnshire.gov.uk/fsd)

This information can be provided in another language or format. Please contact:  
tel: **01522 553405**

Please note: All information held on 4All will be held in accordance of the Data Protection Act and will not be shared or made public. We ask you to regularly update the information held as needs and requirements change with time. You can contact us by one of the methods above.



Lincolnshire **NHS**



**Raising awareness of services** to meet the needs of children and young people with disabilities and additional needs

## What is 4all?

It is a voluntary database of children and young people with disabilities or additional needs aged 0-19 in Lincolnshire, and is part of the Family Information Service.

Lincolnshire County Council, like all local authorities in England, is required by the 1989 Children Act to hold an up-to-date list of children and young people with disabilities and additional needs in their area.



Anyone who is aged 0-19 can register if they consider themselves, or are considered, to have a disability or additional need.

## What does 4all do?

Registration with 4all is completely voluntary and its main purpose is to provide statistics to both the local authority and other organisations to support the planning and development of services for families. Personal or identifiable information is never included in any reporting.



## The benefits of registering

Once registered, the child or young person and their family will receive, and have access to a range of services:

- a **Welcome Pack** with useful bag and a range of information leaflets
- **help with queries** relating to disability issues and other family issues ranging from childcare to benefits, leisure to support groups
- **regular copy of the 4All newsletter**
- **information and event updates**
- **have an input** into the development of future services.

